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2nd Annual Women In EMS and Fire Leadership Conference

24-25 AUGUST 2023

Growing and Glowing: Everything I Need Is Within!
Collaborate, Learn, Execute, Accelerate and Disrupt.

PROTEA HOTEL-SEA POINT, CAPE TOWN, SOUTH AFRICA



NTSU
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Dear Delegate,

After successfully hosting our inaugural Women in EMS & Fire Conference in Cape Town in 2022, we are back again this year in the 'Mother City' With its majestic Table Mountain backdrop, Cape Town is one of the most beautiful cities in the world. The city of Cape Town, watched over by the majestic Table Mountain is South Africa's oldest town and one of South Africa's jewels. With its melting pot of cultures, rich historical and cultural heritage and the pristine white beaches that sweep along its coastline, the Western Cape has much to offer anyone visiting the city.

Come and join us as we explore the journey and success stories of women in EMS and Fire Services. The event will be filled with exciting topics, panel discussions and a mini-expo showcasing the latest technologies in the field. Our speakers share knowledge that cuts across the spectrum of EMRs, EMTs, AEMTs, paramedics, firefighters, and other EMS & Fire professionals.

We look forward to hosting you at this exciting event, themed **"Growing & Glowing: Everything I Need is within! Collaborate, Learn, Execute, Accelerate, and Disrupt"**

Regards,

Thulani Dube
Conference Content Producer
Eminence Corporate Solutions

*About
the Venue*



Protea Hotel, Sea Point, Cape Town

Bold mountain views and refreshing ocean vistas are but a few of the warm and inviting amenities that create a comfortable stay for corporate and leisure travelers alike at the Protea Hotel Cape Town Sea Point. Those looking to experience the best of Cape Town while enjoying the convenience of accessible accommodation and intuitive service will find our beach hotel's tranquil beach house feel, charmed with discreet and modern elegance, an ideal destination.

Located between the Cape Town CBD, fine beaches, and within close proximity to major tourist attractions, our hotel's guest rooms and suites offer everything needed for a relaxed and productive stay. From our interactive lobby and outdoor plunge pool to steakhouse dining and a delicious breakfast buffet, guests can revel in amenities while exploring the sights and sounds of Cape Town. Event planners will appreciate our venue's stylish spaces with six meeting rooms available for hosting inspirational conferences or elegant social gatherings.

Conference Sponsors



CORE WEALTH is an advisory practice made up of a team of Certified Financial Planners® and Chartered Financial Analysts who provide INDEPENDENT personal advice tailored to help clients PROTECT their assets, ORGANISE the portfolios and GROW their wealth.

In the same way that change is the only constant in life, your financial needs will shift and change. Core Wealth's financial planning expertise enables them to manage your entire financial lifecycle proactively and strategically in the following areas:

- Investments
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- Medical aids
- Life assurance
- Retirement and financial planning
- Wills and estate planning.

Let's talk about your needs for helping you to achieve YOUR financial goals.

www.corewealth.co.za



Skillstrain Distribution is a specialised niche market importer and distributor for global publishers and digital platforms. The company has its own e-learning platform.

SkillsTrain Distribution was founded by Linda Botha who has been in the importing and distribution arena for many years. She is an entrepreneur and member of the Women President's Organisation who has been nominated against some of the top women in business has recently won three international awards.

Linda is passionate about the fire and EMS services and ensures that her market is made aware of the latest products and training opportunities to learn and grow whether it is an E-pub, print book, digital contract or life-saving products

The Flaim training unit is cutting edge technology and allows students to experience real life scenarios of over 100 VR learning outcomes and simulations. They can practice for the actual skills required, so when it comes to a real life emergency, they can be more prepared.

Flaim meets the clean green mission value statement which is what the Flaim Trainer and the Portable Virtual Reality Training units are all about.

SkillsTrain represents most global publishers in the world. SkillsTrain is the master distributor in this territory, focusing on specialised niche markets such as fire and emergency services, rescue and disaster management, health and safety, emergency medical services, technical training services, health, wellness and resilience life skills.

"We are very excited about the future and what 2022/ 2023 will bring. The company is currently in communication with a large medical company that has been appointed to take two new medical products to market. The one is a Vortran Go2vent, which is a disposable ventilator with the objective of saving more Lives. Especially in sub Saharan Africa and reaching our communities, with doctors and nurses on call.

We have recently collaborated with a company and will be offering on-line EMR courses with for CPD points for completion. Additionally, we are constantly looking at more partners to add specialised value to the EMS and fire training market and the company is in negotiation with a medical company for simulations in the medical training field, which will be a good fit with the Flaim Trainer Virtual Reality Training Unit."



Conference Chairperson/Facilitator

Linda Botha, Managing Director
Skills Train Distribution

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Rural Metro Emergency Management Services (PTY) LTD was founded on the premise that communities and industries can benefit from innovative ways of delivering Firefighting and Risk Management Services. As a private company, we are not bound by tradition, finding better, more efficient ways of managing personnel and resources. Pursuing prevention is our prime strategy. Key to our success is our world-class training and education for employees and clients.

Growth has been a goal, but a secondary goal to being the best at what we do – delivering professional services that analyse your risk to integrate into the dynamics of our solution.

Established in October 2000, we are a fully independent organization that specializes in Firefighting solutions, Training and Operational Disaster Management. Rural Metro's fully Accredited Academy offers training in a range of subjects relative to Firefighting, Disaster Management as well as Occupational Health and Safety. With 23 years of dedicated service, we are proud of what we have accomplished. We remain especially proud of our people, whose energy, dedication and genuine caring is the very backbone of Rural Metro. They are our future – a future that looks very bright.



Industrial Fire & Hazard Control, a proud member of the Advanced Group of Companies, is intently focused on the disciplines of fire, rescue, hazmat and disaster management. The company is well positioned to address all facets of these disciplines in the mitigation of fire and hazardous risks for our clients. Industrial Fire & Hazard Control is a MIB manufacturer situated in Alberton, Gauteng with offices throughout the country, servicing the African market. The company manufactures the full range of emergency response vehicles and trailers and offers a substantial list of services and products to compliment the manufacturing capability.

Dräger

Dräger manufactures medical and safety technology products. In so doing, we protect, support, and save people's lives around the world in hospitals, with fire departments, emergency services, authorities, and in mining as well as industry. Founded in Lübeck in 1889, Dräger has grown into a worldwide, listed enterprise in its fifth generation as a family-run business. Dräger has more than 15,000 employees worldwide and is present in over 190 countries around the globe. In 2020, the company generated net sales of around EUR 3.4 billion. Dräger technology is used all over the world. We operate in around 50 countries with our own sales and service companies directly on location where our customers are



DoseTech Fire specialises in foam proportioning technology & special risk firefighting hardware. Our innovative approach allows you to 'future proof' your investment. We have partnered with global brands FireDos, Akron Brass & Mueller to offer our clients renowned equipment & solutions. DoseTech offers professional advice on the selection & installation of its product ranges, as well as commissioning services, maintenance contracts & training.



AURA is a technology platform that enables anyone to access the closest private and public security and medical response unit to their location, anywhere, anytime, using a connected device.

AURA's on-demand smart tech automatically identifies and dispatches the closest response unit once a panic is raised, and navigates them via GPS to the incident, getting consumers expert security and medical response faster.

By adopting a collaborative approach to security and medical response, incorporating a global response network of the best providers, and utilising technology, we can work towards AURA's vision of creating a world where everyone is safe.

Conference Sponsors

FIRE AND RESCUE INTERNATIONAL

Fire and Rescue International (FRI) is an independent technical magazine that has fire management and suppression, rescue, emergency services and incident management as its core focus. The magazine strives to keep a balance between the various sectors that it serves so that each area of expertise is covered on a monthly basis. By doing so, the magazine has become a sought-after publication to which the decision makers in this close-knit industry have subscribed. The main objective of this niche market journal is to share technical expertise, leadership values, mentoring, fire fighter and first responder health, mental health, fitness and self-defence skills.

The magazine also includes new technology, local and international, in depth research projects, legislation and related industry news and events. The magazine not only creates an active marketing platform for suppliers to the fire fighting (structural, industrial, ARFF, wildland and forest, petrochemical and marine fires) technical rescue (USAR), high-altitude rescue, mountain search and rescue, EMS, Hazmat and incident management industries but also acts as a communication forum for this close-knit fraternity, bridging the gap between the urban-wildfire interface and addressing the challenges of the urban-industrial interface.



Reviews from the last Event

I have never thought I would attend a seminar that feels like was specially made for me, to my surprise my colleagues felt the same when I bragged to them how direct and accurate the experience was. Well this could only mean that it's a must for women in EMS and fire services to attend such events. Thanks ECS for the entire lesson learned and life's experiences through the eyes of all the special, beautiful, brave, bold and selfless women.

Leading Fire Fighter Tumi Sodi- Polokwane municipality

Much applause to the organizers for such a successful event, it was well organized and had minimal to no challenges at all. I found the event fruitful and inspirational. It is defiantly worthy to be an annual event. I enjoyed exploring about female experiences and their careers and I was motivated to be better than I was yesterday. It was a great networking opportunity, I made acquaintances and some are still in contact even today. Thank you for wonderful experience; it was a great pleasure being in the same space with powerful women.

Josephine Manaka - Gauteng Health

Women in EMS and fire Services Conference was such a powerful platform. It created so much space for us to learn and be reminded for my ability. It almost felt like a personalized session. I reported to work with a refreshed mindset. If I had financial ability I would fund all women in the industry. I am definitely attending again!!!!

Pollet Sefoka - Managing Director

Who should Attend:

- Paramedics
- Critical Care Paramedics
- Community Paramedics
- Advance Practice Paramedics
- Military Medics
- Police Medic
- Metro Police
- Physicians
- EMS Medical Directors
- Physician Assistants
- Advanced EMTs
- Emergency Medical Technicians
- EMRs/First Responders
- Special Operations Aid & Rescue Personnel
- Emergency Managers or Public
- Safety Officials
- College Principle officer
- Nurses
- EMS Educators and Instructor/ Trainers
- Chief Officers
- Line Officers
- UAV Pilots
- EMS Chiefs, Officers and Administrators
- Emergency Managers
- Rescue Personnel
- Fire/Rescue Chiefs, Officers, and Administrators
- First Responders
- Fire Service EMS
- EMS Professionals
- Search and Rescue Tactical
- Certified Flight and Tactical Paramedic
- Volunteers
- Tactical EMS Providers
- Nurses and Advanced Practice Nurses
- EMTs
- Fire Fighters

Why should EMS and Fire Service leaders strive for an inclusive workforce?

Because it is essential for your department to achieve its full potential

1. An inclusive workforce provides diverse life experiences and ideas that can help you craft solutions to long-standing problems.
2. With more experiences and different ideas, your department becomes more flexible, proactive and better able to adapt to new challenges.
3. When the makeup of your department reflects the makeup of your community, your department can provide a higher level of service because your personnel better understand community needs.

Mini Expo

The Women in EMS & FIRE Mini Expo is your one-stop-shop for the latest in EMS technology and innovation. Whether you are an EMT, AEMT, Paramedic, registered nurse, buyer, manufacturer, supplier, sponsor, or leader in the EMS field, this premier gathering place has something for everyone. Our exhibition floor provides you with the opportunity to showcase and stay up-to-date on the latest medical advancements. With hands-on demonstrations and interactive learning opportunities, the EMS & FIRE Professionals Conference 2023 is the ideal platform for EMS professionals to enhance their knowledge and skills. Join us and stay ahead of the curve in the fast-paced world of EMS.

Attending the Women in EMS and FIRE Professionals Mini Expo provides a multitude of benefits, including:

1. Access to the latest tools and technologies in emergency medical services and fire services.
2. Opportunities to network with other professionals in the field, including firefighters, fire chiefs, EMS professionals, and emergency service vendors.
3. A chance to enhance your knowledge and skills through the main plenary conference taking place on both days
4. Exposure to cutting-edge ideas and best practices in Emergency Medical Services and Fire Services.
5. The opportunity to see live demonstrations and hands-on exhibits of the latest emergency medical and fire equipment.
6. Gain valuable insight into the latest trends and challenges facing the industry.
7. Stay up-to-date with the latest developments in regulations and standards.
8. Have fun while learning and connecting with other professionals who share your passion for Emergency Medical Services and Fire Services.
9. Return to your department with renewed inspiration and motivation to provide the highest level of service to your community.

*Growing and
Glowing*



2nd Annual Women in EMS and Fire Services Leadership Conference 2023

DAY
ONE

Agenda

08:00-09:00 | Registration/ Coffee and Tea



09:00-09:45
Leadership & Diversity
Bridget Zungu, Director KZN
Emergency Medical Services

She witnessed an accident whereby a pedestrian was hit by a car, She watched a paramedic providing CPR to the accident victim and ever since her passion grew for emergency services.

She Joined KZN EMS in 1993 as call taker in the Communication Center in Northern Natal. In 1999 She began my training as an Advanced Life Support Paramedic (She was the first African female to achieve this qualification). Thereafter She enrolled in many short courses, which gave her a broader prospect of operations in the province. She studied study in the USA at the USA Army Medical School in Texas, she graduated with a diploma in Specialist in Combat. Busi's passion and rapport grew stronger toward Emergency Medical Services. She was appointed as an EMS District Manager at Uthukela district from 2004-2017. She was then appointed as Director for KZN Emergency Medical Services from 2015 to date, She is first female paramedic appointed as Director in the country.

09:45-10:00 | Coffee/Tea Break



10:00-10:45
Character Based Leadership and How it Influences How We Lead
Jill Fortuin-Abrahams,
Executive Director, Drowning
Preventions Services, NSRI

Jill Fortuin qualified as a surf lifeguard in 1993. In addition to her passion and commitment to Drowning Prevention through her involvement in lifesaving she also has a doctoral degree, been involved in academia and research related to health systems and digital health for the past twenty years.



10:45-11:30
Unique Challenges and Opportunities for Women in the Military

Mosepedi Sekei Michaeline,
HOD of Dept Aeronautical Science
and Lecture

Post: Pilot C47TP (Dakota), Head of Department Aeronautical Science and Lecturer (South African Military Academy. She holds BSc, BSc (Hons), PGDip (HE T&L) (Masters in Aeronautics in progress). Motto: Mosepedi's motto "Great people are ordinary people with extraordinary amount of determination"



11:30-12:15
Innovation by Design: Becoming the Disruptor vs. the Disrupted

Maiya Wells, Volunteer Wildfire
Services



12:15-13:00
Emerging Digital Technologies in EMS and the Impact it has in the sector

Mykaila Forte

Mykaila Forte is a dynamic professional who works for NTSU Aviation Solutions and NTSU Drone Academy. With over 4 years of experience in the aviation industry, Mykaila has established herself as a talented and versatile individual. She holds a degree in Marketing from IMM the Graduate School of Marketing and has completed additional coursework in drone operations and regulations.

She is Operations Manager at NTSU Aviation Solutions. She is also a director and Quality and safety Quality and Safety Manager at NSU Drone academy. Throughout her career, Mykaila has demonstrated a strong work ethic and a commitment to excellence.

13:00-14:00 | Lunch Break

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14:00-14:45

Evaluating Your Plan for Diversity, Equity and Inclusion

Tshidi Lemeko-Mogoera, Acting Chief Officer, Fezile Dabi District Municipality

Tshidi Lemeko-Mogoera serves as the dedicated, passionate and focused Disaster Manager and Acting Chief Fire Officer at Fezile Dabi District Municipality with a record of 12 years' experience and solid academic foundation of Disaster Risk Management. A bright and articulate female who is recognized for a commitment to excellence and mission to accomplishment. She has been instrumental in the amendment of Disaster Management Act, White Paper on Fire Services with COGTA- National Disaster Management Centre.

An Emergency and essential enthusiastic worker who spearheaded the management of COVID-19 through the implementation of disaster guidelines and regulation. A tireless worker who coordinates efforts for crisis, emergency and disaster management. She serves at various forums/committees that aim at risk reduction and to enhance stakeholder relations- forums like Chief Fire Forum (Chairperson), PROFSAC, Wild Fire Forum, FSFPA, FDFPA (Chairperson), Disaster Management Advisory Forum (FDDM & PDMC). She is a graduate of National University of Lesotho (NUL), University of Free State (UFS), Business School Netherlands (BSN). She holds among the few; Master's in Disaster Management (UFS), MBA Water Management (BSN), Fire Management, First Aid, HAZMAT, PIER, Event Management (SASREA), Project Management and Health & Safety courses.



14:45-15:30

Financial Wellness Programs

Kirsty Scully, Certified Financial Planner

Kirsty Scully, is the Chairperson of The Financial Planning Institute of Southern Africa. This role keeps her at the forefront of legislative changes within the financial planning profession. She is a Senior Financial Planner at Core Wealth Advisory Services in Cape Town, working with high net-worth individuals around the world. Many of them are visionary businesswomen, retired individuals and emerging entrepreneurs. With a track record as a financial planning professional that spans three decades,

she gives pragmatic advice and approaches her client interactions on a detailed and highly professional basis. Not only is she a public speaker on international radio and TV broadcasts, but she is also an aspiring author of her book Financial Planning Conversations. She was awarded the Financial Planning Institute's Media Award for her immense contribution to financial planning through the media. Her achievements in the profession were also recognised when she was a finalist in the Businesswomen's Association of South Africa, Regional Business Achiever Awards.



15:30-16:15

As a Serving Woman: You are already a leader. Owning your Power

Esmarilda Dankaert
Counselling Psychologist /
Researcher/Coach

Esmarilda Dankaert is a practicing psychologist, qualified psychometrist, business advisor, lecturer, and researcher based in Sea Point, Cape Town. She specialises in personality and personal development, particular as it relates to leadership, perfectionism, self-compassion, and women empowerment. She is on a mission to empower women to step out of their own way and reconnect with their own light through overcoming perfectionism, embracing impostor syndrome, and transforming limiting beliefs. As an academic, she's filled the role of senior lecturer. She's currently completing the last few months of her PhD in psychology. Within the business sector, she has been featured at the FNB SME Women Empowerment talks, addressing impostor syndrome.

She's been recognised as one of SA's impactful women by Recruit My Mom. She's also recently been nominated by the GHP Mental Health Awards as the Counselling Psychologist of 2023 (Cape Town Region). As a multi-passionate, Esmarilda is also a qualified web and graphic designer. She has a keen interest in the intersect between technology and psychology. With advances in AI, she is hoping to find a way in which to use technology to advance leadership in women. Esmarilda is excited to share her expertise and insights at the Annual Women in EMS and Fire Services Leadership Conference, and hopes to inspire the exceptional women in this field to lead with what they have.

08:00-09:00 | Registration/ Coffee and Tea



09:00-09:45
**Health & Wellness for Women
in the EMS & Fire Service**

Dr Robyn Holgate,
Chief Medical officer, ER24

Dr Robyn Holgate is the Chief Medical Officer of ER24. She started her medical career as an ICU and trauma nurse, and later completed her Bachelor of Medicine and Surgery (MBBCh) at the University of Witwatersrand in Johannesburg, South Africa. She's also obtained her MSc in Medicine (in Emergency Medicine). After gaining clinical and emergency medicine experience within the state sector, she moved to ER24 in 2009.



Coleen Daniel, ER24 Corporate
Solutions Manager, Marketing
Management

In 2008 I joined ER24 in the capacity as the Corporate Solution Manager. In this role I have assisted numerous organisations across various sectors meet their Health and Safety regulatory obligations by ensuring they have access to emergency medical services nationally on a 24 hour basis, making their working environments are safer. My other passion is assisting people manage stress, anxiety and other at modern day life conditions with the aid of natural healing modalities. I live by Mahatma Ghandi wise words "The best way to find yourself is to lose yourself in the service to others"

09:45-10:00 | Coffee/Tea Break



10:00-10:45
**Recruiting for All the Right
Reasons**

Claire Lotter, CEO,
Volunteer Wildfire Services (VWS)



10:45-11:30

**Remember, We All Rise When
We Lift Others, Keys to Wellbeing
and Building Resilience in
Ourselves and Others**

Charlotte Pillay,
Manager, Netcare 911

I hold a health science qualification in Emergency Medical Care and Rescue from the Durban University of Technology. In addition, a post grad in Business Management and an MBA, with a dissertation based on organizational performance. I am also certified in the prestigious Siemens Healthineers Healthcare Innovation Methodology and hold certifications in Behavioral Intelligence and Six Sigma.

I have 9 years of clinical experience as a paramedic at Netcare 911, as well as helicopter flight experience and fixed wing medical evacuations. I joined the Netcare management team in 2019 as an Inbound Manager responsible for managing all inbound calls into a national emergency call center. Thereafter I progressed into managing the Critical Care Division ensuring critically ill patients receive timeous medical assistance via road and air across South Africa. I had further progressed as a Performance manager at Netcare 911 which encompassed, developing and enhancing employee capabilities whilst building a better business model through performance management. I currently hold the position of Education and Training manager at Netcare 911 which pertains to; identifying the training needs within the organization, design, planning and implementing of training programs, policies and procedures to fulfill the educational needs within the organization



11:30-12:15
**Leadership through
Turbulent Times**

Antoinette Jini, General Manager,
Working on Fire- Free State &
Western Cape

I joined the Working on Fire Programme in 2014 as a Regional Manager in Piet Retief and 2015 I took transfer to the Eastern Cape (EC). My responsibilities were managing teams of firefighters, lead fire awareness programmes and build relationship with partners and stakeholders.

2nd Annual Women in EMS and Fire Services Leadership Conference 2023



In 2018 I was appointed Grounds Operations Manager in the EC within the Working on Fire Programme. This role required strategic thinking and managing multiple firefighting teams led by Regional Managers as well as upholds sound stakeholder relationships and this role required a high level of competency to manage emergency situations within the broader scope of Integrated Fire Management and implement operational plans and the development strategy which included stakeholder negotiations, logistics control, interpersonal and managerial skills.

My previous positions as Regional Manager and Ground Operations Manager stood me in good stead as I was appointed General Manager for the Western cape in WOF. This position carries greater responsibility and my previous experience has enabled me to provide overall strategic and operational leadership and management of the province.



12:15-13:00 **Responding to Harassment, Discrimination, and Retaliation in Emergency Services**

Christalene De Kella,
Working on Fire

Starting as a firefighter, I honed my skills and gradually climbed the ranks, progressing from a Firefighter to a crew leader, stock controller, Media and Community Liaison Officer, Video Journalist, and eventually landing the role I hold today as a Video Unit Manager.

She has 19 years of experience at Working on Fire Programme. As I celebrate this milestone, I am reminded of the profound impact the Working on Fire Programme has had on my life and the lives of countless individuals it has touched

13:00-14:00 | Lunch Break



14:00-14:45 **Another Seat at The Table** Kylie Paul, CEO

I have been involved in the wildland fire industry both as a volunteer and as a professional for six years. In South Africa I am a divisional supervisor and firefighter, and in the United States I am crew-, fire- and engine boss trainee.

My journey into the wildfire industry was a somewhat round about and delayed entry. I initially studied Environmental Management and while completing this degree, I worked at a wonderful school in various roles, and completed my Teaching degree as well.

In 2015, Cape Town experienced a large and devastating wildfire that swept across the peninsula. I felt drawn to assist, and two years later I discovered the Volunteer Wildfire Services. Three years into my volunteer career, I was headhunted to create and lead the first all-female firefighting crew in Africa, Crew Juliet. Outside of fire season we performed fuel reductive and ecological restorative prescribed burns, and invasive plant species reduction projects. I have also worked as a training consultant for Vulcan Wildfire Training, helping create and teach courses focussing on the Incident Command System (ICS), fire safety, community resilience, and leadership.

I volunteered in the US for The Nature Conservancy (TNC). I assisted various crews with prescribed burning and attended training programmes like the Missouri Diversity, Equity, and Inclusion workshops and the Women's Training Exchange (WTREX) in Virginia, as the first African and woman to attend these training events. Cumulatively I was honoured to put nearly 9000 acres of good fire back onto American soil. I was also privileged to speak as one of the only Africans in attendance at the International Association of Wildfire (IAWF) Climate and Fire Conference in Los Angeles as an Emerging International Leader, and worked on a Californian Hot Shot Crew that was deployed to Alaska for almost a month.

14:45-15:30 | Women & Cancer

15:30-16:15 | Networking Reception (Miss EMS 2023 Raffle)

End of Conference

2nd Annual Women in EMS and Fire Services Leadership Conference 2023

PROTEA HOTEL-SEA POINT, CAPE TOWN, SOUTH AFRICA

24-25 AUGUST 2023



REGISTRATION FORM

AUTHORIZATION DETAILS

FIRST NAME: _____ LAST NAME: _____

JOB TITLE & DEPARTMENT: _____ EMAIL: _____

COMPANY: _____ NATURE OF BUSINESS: _____

BILLING INFORMATION/ ACCOUNT NUMBER

FIRST NAME: _____ LAST NAME: _____

ADDRESS: _____ CITY: _____

COUNTRY: _____ TELEPHONE: _____

MOBILE: _____ FAX: _____

SIGNATURE: _____ DATE: _____

DELEGATE ATTENDANCE INFORMATION

TITLE	DELEGATE NAME & SURNAME	POSITION	EMAIL

CONFERENCE FEES

■ **R6 999**

Contact Attendance

Payment Details

First National Bank
Account Number: 62870215673
Branch Code: 250665

- Electronic Transfer Payment
- Direct Deposit Payment
- Cheque Payable to ECS
- Cash Payment

TERMS AND CONDITIONS

A substitute delegate is always welcome with written notification. No substitution fees will be charged provided notification is provided at least one week prior to the event. For standard registrations, in the event you wish to cancel your registration more than 20 days prior to commencement of the event, you agree to pay a cancellation fee of 10% of the event fee. If you cancel your program registration less than 20 days before commencement of the Program, you agree to pay a cancellation fee of 30%. Registrations made at an "early bird" or otherwise discounted rate are non-refundable. If you wish to cancel your registration more than 20 days prior to the event, you will be provided credit towards an alternative event and you are liable to pay 100% of the fee.

Due to circumstances outside of our control, it is possible we may need to cancel, reschedule, or change the venue of an event. We will make all reasonable efforts to inform attendees of any such changes with as much notice as possible. Should your Program be rescheduled or cancelled by us, all fees you have paid will be credited towards an alternative event or refunded to you.

You acknowledge and agree that, to the extent the law allows, our liability is limited to the event fee and we will not be liable for any costs, damages or expenses incurred by you as a result of a cancellation, deferral, reschedule or change of venue. None of the above is intended to compromise your rights under South African Consumer Law. Photos and/or video may be taken by us at the event and as required.