



Rosenbauer

Service Excellence Award 2017



The prestigious Rosenbauer Service Excellence Award 2017 was presented on 1 November 2017 at the SAESI 2017 Conference, Expo and Training Events. The winner of the 2017 award to the value of R80 000 was Overstrand Fire, Rescue and Disaster Management and was received by Chief fire officer Lester Smith.

Rules

SANS 10090:2003 was used as the basis for the assessment of service excellence under certain criteria. All district B and C municipalities were allowed to enter. The information supplied had to be supported by valid documentation for the two-year period from July 2015 to June 2017, which was verified.

Charity donation

Rosenbauer also donated R10 000 to a charity, which was selected from the nominations submitted by the fire services. This year the donation went to Children of Fire.

Congratulations to Overstrand Fire, Rescue and Disaster Management and Children of Fire! 🇿🇦